## View and manage installed applications

If an installed application is misbehaving, you may choose to force close it, clear its data, or fully remove it. Here's how to do so:

## 1. Open **Settings**

- 1. Either swipe up from the home screen to display the app drawer, and select settings, or
- 2. Swipe down from the notification area and tap the settings icon present in the notification panel.
- 2. Tap Apps & notifications
- 3. Tap See all apps or App info depending on your OS version
- 4. Locate in the list your desired application and tap it
- 5. You may now opt to undertake the following:
  - 1. **OPEN** Opens the application
  - 2. **DISABLE/UNINSTALL** For system applications, it may be possible to disable the app. For non-system apps, this will show uninstall
  - 3. **FORCE STOP** This will immediately terminate the app, and may lead to data loss
- 6. You may also choose to clear app data/cache to "reset" an app back to a just-installed state:
  - 1. Tap Storage & cache
  - 2. Tap CLEAR STORAGE wipe all app data
  - 3. Tap CLEAR CACHE wipe only temporary app cache

If the application is still misbehaving and/or the above solutions didn't work as expected, reach out to the support team for assistance.